# TakeStock app User Journeys

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## SELLER JOURNEY

The seller is taking stock inventory in his (offsite) storage space, away from his computer. He decides to List several items [define a)… b)… c)…] on takestock.com form auction. He uses the mobile app to do so right there and then.

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| --- | --- | --- | --- |
|  | *User action* | *Screen* | *functions* |
| 1. | **User opens the app** | App icon & Loading screen  (home screen opens after loading) |  |
| 2. | **Decides to ‘sell something’** | Home: | - buy (search browse)  **- Sell something (btn?)**  - My Items |
| 3 |  | Sell something screen | * add photo * add title   (save for later?) |
| 3a.1 | **Takes photo** | Pop up dialogue | * take photo \* * add photo from library (3b) * cancel (back to 2) |
| 3a.2 |  | Camera view finder (native?) | * shutter btn (round) * cancel |
| 3a.3 |  | Preview of taken image | * OK (go to 4) * (OK take another image?) * Retake |
| 3b | Alt: adds photos library | Native photo library | - select on or more |
| 4 | **Adds Product title** | Sell something screen  (taken image visible) curser blinking in “title” field keyboard visible | * keyboard * next in keyboard [go to next field (5)] |
| 5 | **Fills ‘seller form’** | Sell something screen  field to field  (text fields with keyboard) Pickers (popup) | … forms  > preview ad and make live |
|  |  | *--- error dialogue, highlight red obligatory fields that are not filled ---* |  |
| 6 | **Preview** | Preview of complete ad | * back (edid) * **Make live** * Save for later |
|  | **Decides to upload a 2nd item** | Dialogue:  Your Ad is now live | * add another product (start again at 2) * manage my ads (l |
|  | **(go to point 3.)** |  |  |

## BUYER’s JOURNEY (browsing & adding watchlist)

## BUYER’s JOURNEY (bidding)

**BIDDER’S JOURNEY (**follow-up bid refused)

**BIDDER’S JOURNEY (**follow-up bid accepted)

**BIDDER’S JOURNEY (**follow-up bid accepted)

**SELLERS’S JOURNEY (**receives a new bid and accepts)

**SELLERS’S JOURNEY (**receives a new bid and declines)

**USER JOURNEY SEE STATUS (**receives a new bid and declines)